

Shipping & Return Policy

SHIPPING DURATION:

- BELGUIM (free shipping) :

You will receive standard orders usually within 1-2 business days. Shortly after collection drops and in the sale it can come to longer delivery times. As soon as your order is on its way to you, you will receive a separate shipping confirmation by email.

SHIPPING UPDATES

Your order can be tracked worldwide through our store (Track My Order) or an any courier services application.

FRANCE & OTHER EUROPEAN COUNTRIES:

Due to the high order demand, the delivery duration is up to 7-14 working days.

INTERNATIONAL SHIPPING POLICY

We aim to check and pack the orders within 3-7 business days. (Email communication will be made if there is an out-of-stock situation.)

All international orders will usually arrive within 7-21 business days of shipment, import duties may be charged (fees, import duties, VAT), which are determined by the destination country. They are calculated according to the country of manufacture/origin and the classification of the goods and are levied once your package reaches your country. Speci does not withhold duties and taxes during the checkout process and cannot predict what your potential duties will be: in the event that such additional duties are incurred, they must be paid in order for your package to be cleared. In this case, the customer is responsible for the costs incurred. Customs officers have the right to release or refuse to release your parcel, and in rare cases they may also delay delivery. International returns initiated due to refusal to pay duties and taxes will be subject to a €15 restocking fee, which will be deducted from the refund amount. Please contact your local customs office for more information about your country's policies.

SHIPPING TIME

Orders made during pre-production sales will be shipped out within 7 days after receiving your confirmation email. Please take into account international orders may take longer to be delivered due to longer distances and possible customs. The delivery date may vary from location to location. Orders made during pre-order* sales will be shipped out within 4 weeks after your confirmation email. Please take into account international orders may take longer to be delivered due to longer distances and possible customs. The delivery date may vary from location to location.

TRACK YOUR ORDER

As soon as your parcel has left our warehouse we will send you a shipping confirmation email, with a link to track your parcel online. Did you wait until your estimated delivery date? Please allow an extra few days for your order to be delivered - our partners are doing their best to get your order to you. Make sure you keep an eye on the tracking link for the latest updates and information.

SHIPPING PRICES: (DHL & GLS):

BELGUIM: Free Shipping

Austria: 6,99€

Andorra: 12,99€

Bosnia and Herzogowina: 19,99€

Bulgaria: 12,99€

Belarus: 19,99€
Czech Republic: 8,99€
Croatia: 12,90€
Cyprus: 19,99€
Denmark: 8,49€
England (Great Britain): 12,99€
Estonia: 13,99€
France (incl. Monaco): 9,99€
Finland: 12,90€
Faroese: 19,99€
Greece: 12,90€
Greenland: 19,99€
Hungary: 9,99€
Italy (incl. San Marino): 9,99€
Ireland: 12,90€
Iceland: 19,99€
Latvia: 13,99€
Lithuania: 13,99€
Luxembourg: 8,99€
Malta: 12,99€
Montenegro: 19,99€
Moldova: 19,99€
Netherlands: 8,99€
Norway: 19,99€
North Macedonia: 19,99€
Portugal: 12,90€
Poland: 8,99€
Russia: 26,99€
Romania: 12,90€
Switzerland (incl. Lichtenstein): 13,99€
Spain: 12,99€
Sweden: 12,99€
Serbia: 15,99€
Slovenia and Slovakia: 12,99€
Spain: 12,99€
Ukraine: 19,99€
Vatikan: 12,99€

Rest of the World: 29,99€

RETURNS

Refund Policy We have a 14 day return policy, which means you have 14 days after receiving your item to return them to us of charge via DHL. You have to cover the costs for the return. To be eligible for a refund for your return, your item must be in the same condition that you received it, unworn or unused, with tags, the congratulations card and in its original packaging. You'll also need the receipt or proof of purchase. To start a return, you can contact us at support@speci.com. If your return is accepted, we'll send you a return shipping label, as well as instructions on how and where to send your package. Items sent back to us without first requesting a return will not be accepted. You can always contact us for any return question at support@speci.com. You can also cancel orders from the EU within 14 days of receipt and return them to us of charge via DHL. You have to cover the costs for the return.

Speci does not cover any costs for returns.

If there is something wrong with your product, we cover the costs for returns.

REFUNDS

We will notify you once we've received and inspected your return, and let you know if the refund was approved or not. If approved, you'll be automatically refunded on your original payment method. Please remember it can take some time for your bank or credit card company to process and post the refund too.

ITEMS WITH DEFECT

If you are unhappy with your purchase and feel it may be defective due to a manufacturing fault, please get in contact with us via info@speci.com please, do provide as much information as possible concerning the product and the order.